

## ABOUT OUR INSURANCE SERVICES

The Financial Services Authority (FSA) is the independent regulator of financial services. Use this information to decide if any of our services are right for you.

Sat-Insure Limited is an appointed representative of ITC Compliance Limited which is authorised and regulated by the FSA (their registration number is 313486) and which is permitted to advise on and arrange general insurance contracts

Sat-Insure Limited will only offer digital systems insurance from a single insurer. No additional fees will be charged for this service.

You will not receive advice or a recommendation from us for digital systems insurance. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed

We always aim to provide a first class service, however if you have any cause for complaint any enquiry in the first instance should be addressed in writing to The Compliance Officer, ITC Compliance Limited, at Charnwood House, Marsh Road, Bristol, BS3 2NA. Should you remain dissatisfied you have the right to ask the Financial Ombudsman Service to review your case. You should write to the Financial Ombudsman Service, South Quay Plaza, 183 Marsh Wall, London E14 9SR. Telephone 0845 080 1800. You may be entitled to compensation should we be unable to meet our liabilities as an insurance intermediary under the Financial Services Compensation Scheme. Your entitlement to compensation will depend upon the type of business and the circumstances of your claim.

Details of ITC Compliance Limited's authorisation (including their authorised number 313486) can be confirmed by contacting the FSA on 0845 606 1234 or by visiting the FSA's website <http://www.fsa.gov.uk/register>.

### **Demands and Needs**

This policy will satisfy the Demands and Needs of an individual owning Digital Equipment who wishes to insure themselves against the unforeseen costs of repair or replacement following an insured malfunction. Subject to terms, conditions and maximum specified claim limits.

For details of these terms and your rights to cancel should you decide this policy does not meet your Demands and Needs, please refer to your policy documentation